

«Case» in reporting system:



Where are the unit installed:

Name of owner: _____

Address: _____

Postal Code: _____ City: _____

Tlf. no for owner: _____

Date when installed: _____

This info you find on data plaques on the sidewall inside the unit

Type of unit: AHU-___0___ Serial no. on unit: 010_____/_____/_____/_____ WW / YY / no

Quality control: Date: _____ Sign: _____/_____

Fan speed: MIN, NORM or MAX _____ Menu 1. **Temperature** set in display _____°C Menu 2.

Under Information pages: 

Any alarm in display? Witch alarm you find under Menu 3.1. _____

Program version:

(Needs three last numbers) Menu 3.2. Display 1: _____ Display 2: _____ Master: _____

If upgraded to a newer version on this service: Display 1: _____ Display 2: _____ Master: _____

Defrosting mode under General info Menu 3.3: Off or Mode nr: _____

Time/date: Does the time and date show correct info? Yes or No _____ Menu 4.1 If not, please correct.

Weekly schedule: Is there any activated settings here? Yes or No _____ Menu 4.2

If settings for 1 or 2 are the same as for normal settings on daytime, please make inactive by set X over the choice 1 or 2.

Filter: Next replace _____ Interval _____ MONTHS. Menu 4.3.

Have you replaced filters when doing this service? Yes or No _____

For next info, you need to go into **Setup** menu: PIN code is **1000** Menu 4.5

Heater: Connected / Disconnected? _____ Menu 4.5.1.1

Cooling recovery: On or Off _____ **If On.** On when room < out: 2 or 3 _____ Menu 4.5.1.2

Fan control: **Air flow** **Supp** **Extr** Menu 4.5.1.3

Max: _____% _____%

Norm: _____% _____%

Min: _____% _____%

Co2 control: Activate: On or Off _____ **If on.** Supply air: _____% Extract air: _____% Menu 4.5.1.4

Note! If activ cookerhood with exhaust air fan in separate piping then the value on Supply air shall be same as Max on Menu 4.5.1.3. The Extract air shall be 30 to 40% lower than Supply air.

Is this how the cookerhood is installed? Yes or No _____

Note! If kitchen hood is connected towards the ventilation unit then Extract air shall be same as Max on Menu 4.5.1.3. The Supply air shall be 10 to 20% lower than Extract air.

Is this how the cookerhood is installed? Yes or No _____

Cooker hood: Supply air: _____% Extract air: _____% Menu 4.5.1.5

Changed to be if wrong settings: Supply air: _____% Extract air: _____%



Do this sign show up in the display when you activate the cooker hood? Yes or No _____

Is there any hole in the dampers inside cooker hood? *You have to remove filters to see this.*

Yes or No _____ *Should be no hole. Can be the reason if Rotor alarm.*

Extern alarm: Supply air: _____% Extract air: _____% Menu 4.5.1.6

Away: Air flow: OFF/MIN/NORM or MAX _____ If OFF, then you don't need to fill in data in line under.

Temperature: _____°C. Off at °C room: _____°C. Delay: _____ min. Menu 4.5.1.7



Calibration: To be read when this symbol that indicate that rotor is running shows in display.

Supply: _____°C, Extract: _____°C, Outside: _____°C, Exhaust: _____°C Menu 4.5.1.8

Calculate efficiency **when rotor exchanger runs:** $(\text{Extract} - \text{Exhaust}) / (\text{Extract} - \text{Outside}) \times 100\% = \text{_____}\%$

Actual outdoor temperature: Read on thermometer outdoors _____ °C

For all units: Is there any **humidity sensor** inside the unit? Yes or No _____

Set value for sensor _____% If changed. What is new value _____%

Is there a 1-poled black switch for humidity sensor? Yes or No _____

Is the switch set active? 0/1 or På/AV. Yes or No _____ *Settings from factory is RH 80% and OFF.*

For AHU_200, 300, 350 and 400 variants

Is there a cable set with red covers on the cable for the rotary exchanger? Yes or No _____.

If not, has it been inserted on this service job? Yes or No _____.

For AHU_700

Is there a cable set with silver coloured covers on the cable for the rotary exchanger? Yes or No _____.

If not, has it been inserted on this service job? Yes or No _____.

To see if the AHU-unit is installed according to the manual following the unit: (For wall-mounted units)

Is there an L-shaped bracket under the AHU-unit? Yes or No _____

Is there a 10 mm gasket between this L-shaped bracket and bottom of the unit. Yes or No _____

Is there some distance between the sides on the AHU-unit and wall/cabinets. Yes or No _____

If the unit is installed another way please specify here. _____

If no alarm. What seems to be the problem with the unit?

Any parts been changed/replaced on this service job? _____

Art no. on changed/replaced parts: _____

Company that have reported this case: _____ **Date:** _____ **Person that have done the service:** _____

Phone: _____

e-mail: _____